



ASCC LIBRARY (LRC)
Spring 2020 Students Library User Survey
Students Participation
STUDENTS

Total Number in each Category

Library Usage During Semester (I.)	Total	%
1. More than once a week	165	57
2. Once a week	20	07
3. Every few weeks	34	12
4. A couple of times a semester	65	22
5. Never	7	02
-total-	291	100
How Often Students Ask for Librarian's Help (II.)		
1. More than once a week	60	21
2. Once a week	45	15
3. Every few weeks	41	14
4. A couple of times	113	39
5. Never	32	11
-total-	291	100
Purpose(s) of Using the Library (III.), (check all that apply)		
1. To use computers	235	18
2. To check out a books for a class assignment	143	11
3. To check out a books for pleasure reading	100	08
4. To read a magazine or journal for a class assignment	80	06
5. To read a magazine or journal for pleasure reading	79	06
6. To use materials on reserve for class	90	07
7. To research materials for research paper	163	13
8. To use the photocopy (Xerox) machine	129	10
9. To study	231	18
10. Other	53	04
-total-	1,303	101

How Helpful the Library Staff: (IV)		
<i>Information / Reference Desk</i>		
1. Very helpful	247	85
2. Somewhat helpful	32	11
3. Not helpful	1	0
4. N/A	4	01
5. Non-Check	7	02
-total-	291	99
<i>Circulation / Checkout Desk</i>		
1. Very helpful	231	79
2. Somewhat helpful	40	14
3. Not helpful	2	01
4. N/A	9	03
5. Non-check	9	03
-total-	291	100
<i>Ask a Librarian for Assistance</i>		
1. Very helpful	228	78
2. Somewhat helpful	39	13
3. Not helpful	3	01
4. N/A	11	04
5. Non-check	10	03
-total-	291	99
<i>Computer Usage</i>		
1. Very helpful	220	76
2. Somewhat helpful	46	16
3. Not helpful	4	01
4. N/A	8	03
5. Non-check	13	04
-total-	291	100
<i>Pacific Collection Room</i>		
1. Very Helpful	203	70
2. Somewhat helpful	47	16
3. Not helpful	4	01
4. N/A	28	10
5. Non-check	9	03
-total-	291	100
<i>Teacher Education Resource Room</i>		
1. Very helpful	161	55
2. Somewhat helpful	61	21
3. Not helpful	8	03
4. N/A	41	14
5. Non-check	20	07
-total-	291	100

How Students Feel About Other Library Services (V.)		
Book Collection		
1. Excellent	158	54
2. Good	69	24
3. Satisfactory	23	08
4. Poor	4	01
5. N/A	14	05
6. Non-check	23	08
-total-	291	100
Magazine / Newspapers		
1. Excellent	143	49
2. Good	69	24
3. Satisfactory	26	09
4. Poor	3	01
5. N/A	22	08
6. Non-check	28	10
-total-	291	101
Study Facilities		
1. Excellent	170	58
2. Good	56	19
3. Satisfactory	24	08
4. Poor	3	01
5. N/A	8	03
6. Non-check	30	10
-total-	291	99
Reference Books		
1. Excellent	155	53
2. Good	64	22
3. Satisfactory	26	09
4. Poor	1	0
5. N/A	17	06
6. Non-check	28	10
-total-	291	100
Card Catalog / OPAC		
1. Excellent	153	53
2. Good	59	20
3. Satisfactory	22	08
4. Poor	2	01
5. N/A	25	09
6. Non-check	30	10
-total-	291	101

Hours Open for Service		
1. Excellent	154	53
2. Good	46	16
3. Satisfactory	40	14
4. Poor	10	03
5. N/A	10	03
6. Non-check	31	11
-total-	291	100
Electronic Resources (database, articles, national news, etc.)		
1. Excellent	159	55
2. Good	63	22
3. Satisfactory	30	10
4. Poor	7	02
5. N/A	10	03
6. Non-check	22	08
-total-	291	100
Internet (ie. Google, Yahoo, etc.)		
1. Excellent	148	51
2. Good	55	19
3. Satisfactory	46	16
4. Poor	20	07
5. N/A	3	01
6. Non-check	19	07
-total-	291	101
Library Meets Students Research and Informational Needs to Complete Academic Program / Class Assignments (VI.)		
1. Never	11	04
2. Sometimes	66	23
3. Often	78	27
4. Always	126	43
5. Non-check	10	03
-total-	291	100
Overall Rating of Library Staff and Services (VII.)		
1. Excellent	191	66
2. Good	71	24
3. Satisfactory	17	06
4. Poor	3	01
5. Non-check	9	03
-total-	291	100

Overall Cleanliness of the Library (VIII.)		
1. Excellent	225	77
2. Good	47	16
3. Satisfactory	10	03
4. Poor	2	01
5. Non-check	7	02
-total-	291	99
Student Gender Identification (IX.)		
1. Male	76	26
2. Female	208	71
3. Non-check	7	02
-total-	291	99
Full-time / Part-time Students (X.)		
1. Full – time	234	80
2. Part – time	46	16
3. Visitors/ Community	0	-
4. Non-check	11	04
-total-	291	100
Comments and or / Suggestions to Improve Offerings & Services (XI.)		
1. Comments	142	49
2. Non-Comments	149	51
-total-	291	100

Prepared by: Loa and Faye....ASCC Library Staff.....2020

5. If you have used any of the services below, please check how you felt about them:

	Excellent	Good	Satisfactory	Poor	N/A
Book Collection	☒				
Magazine/Newspapers	☒				
Study Facilities	☒				
Reference Books	☒				
Card Catalog/OPAC	☒				
Hours Open for Service	☒				
Electronic Resources (database, articles, National News, etc.)	☒				
Internet (i.e. Google, Yahoo, etc.)	☒				

6. The library meets my research and informational needs to complete my academic program/class assignments.

- ☐ Never
☐ Sometimes
☐ Often
☒ Always

7. Overall, how would you rate the Library staff and services at the ASCC Library?

- ☒ Excellent
☐ Good
☐ Satisfactory
☐ Poor

8. Overall, cleanliness of the Library is:

- ☒ Excellent
☐ Good
☐ Satisfactory
☐ Poor

9. I am a

- ☒ Male
☐ Female

10. I am a

- ☒ Full - time student (12 credits or more)
☐ Part - time student (less than 12 credits)

11. Please use the space below to make any additional comments and/or suggestions to improve library offerings and services:

Requesting for ^{more} books.

It will please me very much if there were books of Dogs in the Medical field to help human beings survive in their daily routines as Service Dogs and more so, as contributing factors in psychology telepathy and sense of smell or (whiff) in supporting the efforts of science in neurology.