

American Samoa Community College EMPLOYMENT OPPORTUNITY

Management Information System

Position Title:	Network/Multimedia Technician
Employment Status:	Full Time / 12 Months – Career Service

General Description:

The Network/Multimedia Technician (NMT) reports directly to Network Specialist. The NMT performs routine work assisting in the implementation and maintenance of the local area network (LAN) and multimedia equipment. Duties include installation, testing, and monitoring of all hardware and software related to network and multimedia services.

Responsibilities and Duties:

- Provide day-to-day systems and operations support for the ASCC network and equipment, such as cabling and connection issues.
- Provide to day-to-day systems and operations support for Multimedia Equipment, such as printers and projectors.
- Assist in major hardware and software installation for multimedia and network projects.
- Report, update, and complete work orders through the MIS-approved process.
- Provide reports on the status of priority equipment, such as the lecture hall multimedia equipment.
- Perform other duties as assigned by the Helpdesk Supervisor or Information Officer.

Minimum Qualifications:

- Associates Degree from a community or technical college or successful completion of a two year certified program in a relevant area or equivalent combination of relevant education and experience.
- Two (2) years of experience in a computer-related profession.
- Moderate strength and flexibility for pulling cables in ceilings and relocating technology equipment.
- Ability to recognize, analyze and resolve computer and network problems.

Salary:

Salary will commensurate with degree and experience.

Application Deadline: Open Until Filled

Applications are available from American Samoa Community College, Human Resources Office (699-9155 Ext. 401/428/441), or by emailing Silaulelei Saofaigaalii at <u>s.saofaigaalii@amsamoa.edu</u>; or <u>ascchumanresources@amsamoa.edu</u>

"An Equal Opportunity/Affirmative Action Employer – And A Drug-Free Workplace"

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